

# WATER INDUSTRY OPERATIONS ASSOCIATION OF AUSTRALIA

February 2024



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## VISION

To achieve excellence in water operations nationally, through knowledge sharing, networking and personal development

## VALUES

- Integrity
- Being safe and inclusive for everybody
- Professionalism and consistency
- Innovation and sustainability
- Recognition and celebration of achievements
- Open, honest and timely communications
- Supportive behaviour and respect

# STRATEGIC PRIORITIES

## STRATEGIC BUSINESS ACTION PLAN

### 2024

#### STAKEHOLDER ENGAGEMENT

- Review governance structure and recommend any efficiencies to our members, while engaging and collecting feedback
- Develop and implement a communication and engagement strategy

#### DIGITISATION

- Streamline internal/member administration activities
- Reduce our paper based activities, thereby reducing our carbon footprint

### 2025

#### RESILIENCE

- Increase our service offerings
- Enhance our OH&S systems and structures

#### DIVERSIFICATION

- Develop a membership structure that is welcoming and inclusive of new industries
- Enhance our Diversity and Inclusion across everything we do