



Published by the Water Industry Operators Association of Australia (WIOA)

WIOA WORDS

NOVEMBER 2020 Edition

24 New Dookie Road
Shepparton, Victoria

PO Box 6012
Shepparton, Victoria 3632

+61 3 5821 6744
+61 3 5821 6033
info@wioa.org.au
www.wioa.org.au






Snippets, news items or other information can be sent to info@wioa.org.au









EXPO OPEN

24/7 - 365

FREE ACCESS

REGISTER NOW

www.virtualwater.com.au

The final Live Day on WIOA's virtual conference and exhibition platform **Virtual Water** has now been staged. Importantly, just because the pre-programmed Live Days have concluded, it doesn't mean that Members and water industry colleagues should stop visiting the platform. There are over 80 excellent operational presentations in the On-demand area of the Auditorium, with just under 24 hours of recorded material available to access in your own time. We are also in the process of storing the video presentations in categories to make it even easier to find information relevant to your specific area of interest.

Aside from the technical information, the expo hall looks amazing with 50 Corporate Members showcasing their latest in products and services to the water industry in the interactive 3D environment until April 2021. It is vitally important that all our Members and water industry colleagues login and support all our Corporate members who are participating in the expo. Members and water industry people can register at <https://www.virtualwater.com.au> using your email to gain access. You then set your own password and you are good to login whenever it suits you.

AROUND THE TRAPS

Although the date and venue for the 2021 WIOA **NSW Conference and Exhibition in Tamworth** on 24 & 25 March 2021 have been announced, this is subject to confirmation based on NSW Health COVID requirements. From 25 September 2020, NSW Health placed a cap of 300 persons for an inside event. With the NSW conference attendance normally exceeding 700, it would not be possible to run the event at the current permitted numbers. WIOA will review the NSW Health advice in the first week of December and advise whether the event will proceed as planned, or whether it will be postponed to later in 2021.



The November 2020 edition of WIOA's Technical Journal **WaterWorks** will be distributed to members shortly. We are now on the lookout for technical articles for the May 2021 edition. We are always happy to help operators develop and write articles. If you have an interesting topic, idea or project that you'd be prepared to share with the industry, contact George via george@wioa.org.au.



A WIOA Member is seeking information about any companies in Australia that could supply a **MEE (Multi effective evaporator)** for evaporation of their RO reject water. Any companies able to assist should send an email with the appropriate contact details for their representative to george@wioa.org.au.

The WIOA General Committee has decided that due to the disruption caused by COVID-19, the tenure of the existing State based Advisory Committee members will be extended by an additional 12 months. The nomination process and appointment of Advisory Committee members will now be held in late 2021. There are casual vacancies on the Advisory Committees from time to time and we are seeking Expressions of Interest from any Members who would like to be considered to fill one of the casual vacancies. If you are interested, please send your contact details and home State to george@wioa.org.au



Australian Industry Standards has confirmed that on behalf of the Water Industry Reference Committee, the Case for Endorsement and draft Training Package materials for the Water Industry Operations and Treatment Review project have been submitted to the Australian Industry and Skills Committee for their consideration. The **Certificate IV in Water Industry Operations and Certificate IV in Water Industry Treatment** qualifications and associated Units of Competency have been amalgamated into a single streamlined qualification to incorporate all skills required by senior water industry operators. The revised Training Package also includes four new Units of Competency and updated core units and electives, covering contemporary industry practices, new technologies, and operator certification changes in water operations and water treatment. Thank you to all stakeholders who provided valuable feedback and contributed to this project. For more information, please contact the Industry Manager at AIS - ron.horne@aistnds.org.au.



The **Prostate Cancer Foundation of Australia (PCFA)** invites everyone to consider hosting a Big Aussie Barbie on 27-29 November 2020. By signing up to host a Big Aussie Barbie, you'll raise money for research, nursing and support that can save the life of a man you love. Every dollar you raise will fund life-saving research, awareness and support programs for Aussie men and families impacted by prostate cancer. For more information or to sign up to host a Big Aussie Barbie, please visit <https://tinyurl.com/y56bs24x>



In the **WIOA NRL footy tipping competition**, it came down to the Grand Final to decide the winner. With James Blannin and George Wall both tied in the lead on 126, and with both of them being Melbourne Storm supporters, it looked like staying a tie. In the end, George took a punt and chose the Panthers to cause an upset. The result is now history and congratulations to James and Melbourne Storm for the win.

2021 MEMBERSHIP RENEWALS

Individual and Corporate Members are reminded that the **annual fees for 2021** are due on 1 January 2021 and renewal invoices are currently being sent to all members. Membership fees for 2021 are \$40 for Individual members and \$300 for Corporate members (inc GST).



A reminder to all our **Utility Corporate Members** - your employee lists have been sent out and need updating (if you have not already done so). For those who are unfamiliar with this membership category, it is a combination of both Individual and Corporate Membership. Utilities that employ operators can sign up and pay for each nominated staff member at the Individual Member rate. The Utility receives free corporate membership and other benefits including discounted registration fees for WIOA events. There are already 75 organisations that have taken up this opportunity. More information on Utility Corporate Membership is available at: <https://wioa.org.au/membership/>



WIOA Members can choose to receive all correspondence by email or hard copy. Sending information electronically helps reduce our environmental footprint and cuts printing and mailing costs. If you currently receive WIOA information by hard copy in the mail, and wish to receive it by email only, contact sherryn@wioa.org.au and we will update our records.

EVENTS

The Call for Papers for the NSW conference in March 2021 closes on 20 November and we are still looking for **more Operator Platform and Poster Papers**. If you are an operator and have an idea for a platform paper or poster, contact us in the office ASAP and we will send you all the details.



All the WIOA State based Advisory Committees have held meetings in the last couple of weeks. The consensus from all the Committees was that due to COVID requirements, it is not feasible to try to organise any face to face events until at least into February 2021. Some states are considering an online catch up before the end of the year. More information will be provided once confirmed.



The **Water Industry Operations Group NZ Conference** will be held in Napier from 26-28 May 2021. As with previous years, there is likely to be a tour of several water and wastewater treatment systems on the North Island from around 21-29 May 2021 (dates and tour program being confirmed at present). If you or any of your staff are interested in being part of the tour, please let us know in the office ASAP.

WIOA AWARDS

Our congratulations are extended to the TasWater and TRILITY teams for winning the **Ixom Best Tasting Tap Water in Australia** competition held on the Virtual Water platform during National Water Week. They will now go on to represent Australia at the International Water Taste Test competition in Berkeley Springs in the USA in February 2021. Good luck and we hope you can bring home the gold medal.



A reminder to members that applications are being accepted for the **Problem Accepted, Solution Supplied (PASS) Award**. The winner will receive an all-expenses paid opportunity to join the WIOA tour to NZ in May 2021 to the value of over \$2,500. Sponsored by Aqualift Project Delivery, applications close at the end of February 2020. Entry forms are on the website <http://wioa.org.au/awards/national-awards/pass-award/>

TRAINING COURSES

AMS Training & Solutions invites enquiries about online training and instructor led live online training. Live training gives participants opportunity to engage with the trainer in a small virtual classroom. Visit their website - www.amsts.com.au - for more details. AMS offers David H Paul RO Specialist Training, recognised by the IDA Academy and the most comprehensive RO training worldwide. Email them to be waitlisted for future events.

PEOPLE & CORPORATE MEMBER NEWS

A series of webinars has been created by **Calix** to share their know-how gained from learnings and observations from in-field experience with the water industry. The webinars cover topics such as better pH and alkalinity control; a total odour control solution; removing phosphate from wastewater; boosting energy from cogeneration anaerobic digester; and chemical dosing unit solutions. The videos are available via the Calix You Tube channel at <https://www.youtube.com/CalixLimited>

POSITIONS VACANT - For information on these positions visit <http://wioa.org.au/positions-vacant/>

The positions vacant section of our website currently has jobs advertised including a **Trainee Assistant Treatment Plant Operator in Queensland** and a **Water Quality Sales Specialist**. To utilise this FREE job advertisement service, please email your advert to sherryn@wioa.org.au

2021 EVENTS

- 28 February **PASS Award**, applications close
- 24 & 25 March **14th WIOA NSW Water Industry Operations Conference & Exhibition**, Tamworth
- 11-29 May (TBC) **WIOA Tour of New Zealand**, North Island
- 2 & 3 June **45th WIOA QLD Water Industry Operations Conference & Exhibition**
- 4 & 5 August **3rd WIOA SA Water Industry Operations Conference & Expo**, Murray Bridge
- 1 & 2 September **83rd WIOA VIC Water Industry Operations Conference & Exhibition**, Bendigo



Become a friend of WIOA on **FACEBOOK** follow us on **TWITTER** or join us in **LinkedIn**

KEEP YOUR CONTACT DETAILS UP TO DATE. If your phone number, mailing address or email address has changed please email Abbey your new details (abbey@wioa.org.au) or call the office on 03 5821 6744.

**VIRTUAL
WATER**



**FREE ACCESS
TO APRIL 2021**

24/7

CONFERENCE & EXHIBITION

**26 COUNTRIES
REPRESENTED**



Algeria
Argentina
Australia
Brazil
Canada
Cayman Islands
Fiji
Germany
Great Britain
Hawaii
Indonesia
Italy
Japan
Malaysia
Mexico
New Zealand
Papua New Guinea
Peru
Russia
Singapore
South Africa
Spain
United Arab Emirates
United Kingdom
USA
Vanuatu

12

Live Days

Held from July 22 to 14 November

23+

Hours

Of on-demand presentations available

81

Presenters

Permission to make presentations available

90

Presentations

Delivered across many technical streams



**1221
REGISTRATIONS**



**90
SPEAKERS**



**5505
BOOTH
VISITS**



**1491
CONTENT
CLICKS**



**OPERATOR RECOGNITION
AWARDS**

**OPERATOR OF THE YEAR
BEST TASTING TAP WATER
SPIRIT OF AUSTRALIA
KWATYE AWARD
PASS AWARD**

