



# WIOA

UTILITY CORPORATE MEMBERSHIP



## Utility Corporate Membership Benefits

- Minimum of 8 staff to be signed up as members
- Each staff member is treated as an individual member
- Only one invoice each year
- Complimentary Corporate membership valued at \$300/year
- Ensure your staff are informed of issues and developments occurring in the water industry
- Staff are entitled to participate in a number of WIOA awards
- Create a professional community for your operations staff
- Receive member rates for ALL staff attending WIOA events – this can save you up to \$50 per employee at some events
- Members receive all the WIOA publications

## About WIOA

The Water Industry Operators Association of Australia (WIOA) is a rapidly expanding national Association with a primary role of facilitating the collection, development and exchange of quality information between people undertaking operational roles in the water industry.

Our vision and goals are designed to promote the efficient, sustainable and best practice management of water and use of resources. The Association has over 4100 members and produces a number of publications, develops resources and conducts seminars and events focused on “operators” annually.

## Utility Corporate Membership

**\$300 minimum or \$40 individual fee for each staff member**

The Utility Corporate Membership is open to all employers of water industry operational staff. It allows employers to join WIOA and pay for their operational staff (a minimum of 8 required) to be individual members of the Association.

The employer will receive a free corporate membership, all the benefits of corporate membership plus one complimentary copy of the WIOA practical guides and any new releases for the company library.

A WIOA Utility Corporate Membership includes:

- Discounted registration fees for WIOA events for all employees of the Utility
- Twice yearly journal WaterWorks supplied as hard copy
- Quarterly newsletter “Operator” in either mailed hard copy or electronic format
- Monthly newsletter “Words” in either mailed hard copy or electronic format
- Opportunity to provide information for WIOA publications
- Opportunity to provide the industry with ‘people news’ when new employees join your business
- Opportunity to use the WIOA logo - contact WIOA for conditions of use
- Opportunity to contribute articles to our Quarterly newsletter “Operator”
- WIOA Website listing containing contact information and some information about the water business or council
- Recognition at the Annual Conferences on the Utility Corporate members sign
- Access to a free positions vacant advertising service on the WIOA website
- Free copies of the WIOA member handbook

## WIOA Office

The WIOA office is located in Central Victoria at 24 New Dookie Road, Shepparton. We encourage Utility Corporate Members to drop in to the WIOA office when in Shepparton to take a break, talk to our staff over a coffee, or use our facilities.

## WIOA Conferences

WIOA organises and annually stages an operationally focused conference and exhibition in New South Wales, Queensland and Victoria. These major events are designed to provide an opportunity for operations personnel and service and equipment suppliers to come together to discuss operational issues and see and hear about advances in technology and process methodologies.

WIOA conferences aim to:

- Distribute the latest technical and research based information through platform and poster presentations.
- Update the knowledge and skills of operational staff through interaction with fellow water industry employees.
- Provide the opportunity to view and discuss the latest advances in technical equipment, products and services with suppliers and consultants.

WIOA endeavours to develop our members and the wider water industry by providing a relaxed forum for operations staff to present technical papers (often for the first time) to their peers. In doing so confidence is raised, new skills are learnt and the opportunity to discuss real operational issues with their peers can result in the formation of valuable networks.

The exhibitions are the largest annual regionally based water industry event in each state and provide a chance to discover and research new technology, equipment, services and ideas.

### 2021 Conference Dates

<b>QLD</b> 2 & 3 June Toowoomba	<b>VIC</b> 1 & 2 Sept Bendigo
<b>SA</b> 4 & 5 August Murray Bridge	<b>WISE</b> TBC October Coburg
	<b>NSW</b> 27 & 28 October Tamworth

## WIOA Networks

WIOA encourages members to participate in networks in order to share information. In addition, WIOA collaborates with other water industry organisations to provide a range of joint initiatives for the benefit of the industry.

Relationships include:

- WIOA Advisory Committees in Tasmania, Queensland, NSW, South Australia and Victoria
- VicWater and the Queensland and NSW Water Directorates
- NSW Regional Organisations of Councils (ROC) and Water Alliances
- AWA State Branches
- Water RA, WSAA and other key industry stakeholders

## Seminars & Events

The WIOA One Day Interactive Seminar Series is a collection of “operationally” focused workshops that we offer right around the country. Each 1 Day Seminar features a program that is relevant and targeted specifically at water industry operations and/or maintenance staff from all parts of the Australian water industry.

We are well aware that this important group of water industry personnel often struggle to find suitable practically-focused refresher training, professional development and information sharing opportunities.

The following 1 Day Seminars include a short synopsis. All seminars can be customised to fit either a full day or a half day format, or to incorporate site-based, local or region-specific aspects of the topics covered. For more information, or to arrange for a 1 Day Seminar to be held in your region, contact WIOA.

- Water Quality Awareness and Distribution System Management
- Water Quality Risk Management and HBTs
- Membrane Operations, Maintenance and Troubleshooting
- Optimisation of Water Treatment Processes for Algae and Organics Control
- Media Filter Assessment and Optimisation
- Optimising Chemical Dosing, Coagulation, Flocculation and Clarification



# Recognition & Awards

WIOA provides recognition for Operators for the work they do and their ideas through our National, State and Conference Awards. We announce the NSW, Queensland and Victorian Operator of the Year at each respective conference as well as numerous other awards that recognise **Excellence in Operations**.

Prize winning presenters from WIOA state conferences are invited to deliver their papers at other WIOA events in order to share their knowledge.

## PASS Award

The Problem Accepted Solution Supplied (PASS) award provides an opportunity for water industry operational staff to share their in the field innovations and fixes to problems so that others in the water industry can benefit.

There are a lot of great ideas and innovations that operators contribute to their water businesses every year. This award sponsored by Aqualift Project Delivery, aims to share these ideas through an annual publication with the best application awarded a place on the WIOA tour of New Zealand.



**PASS Award**  
**Scott Kitwood**  
Gippsland Water, VIC



# Charity Events

WIOA endeavours to give back to the community wherever possible and has donated over \$135,000 from a variety of sources since 1999. Funds raised have been donated to a number of worthy charities around Australia.

Our main fund raisers include a Victorian Charity Golf/Bowls Day held in October annually and the Queensland Charity Bowls Day held by the Queensland Advisory Committee in March annually.

WIOA conducts a number of other fund raising activities at our conferences and events which assist us to raise funds for good causes across Australia and Internationally.

## Kwayte - Cultural Recognition Award

The Kwayte Award provides an opportunity for WIOA members to recognise an initiative involving cultural or diversity and inclusion based activities within a project and/or community in which they serve.

The winner will have made an outstanding contribution to supporting diversity and fostering inclusion in the workplace or community. Courtesy of the award sponsor TRILITY the winner will receive an all-expenses-paid cultural exchange trip to China.



**Kwayte Award**  
**Jessica Wilson & Jordin Payne**  
Water Corporation, WA



# 2020 Operator of the Year Awards



**NSW**  
**Matthew Agnew**  
Midcoast Water



**Queensland**  
**Mark Vairy**  
Mackay Regional Council



**Tasmania**  
**Ben Halton**  
TasWater



**Victoria**  
**Dion Bull**  
Gippsland Water

# Utility Corporate Membership

Water Industry Operators Association of Australia

## Publishing

WIOA aims to keep all our members informed of industry changes, challenges and news. All WIOA members have the option of receiving correspondence in either hard copy or electronic formats with the exception of WaterWorks which is distributed in hard copy.



### WaterWorks

The biannual technical journal of WIOA, 'WaterWorks' aims to publish articles and information of an operational nature, with an emphasis on best practice, or the rectification of operational issues in the workplace. 'WaterWorks' is distributed to all WIOA and AWA members in May and November.

## Practical Guides

In support of the Australian Drinking Water Guidelines (ADWG), WIOA has coordinated the production and distribution of a series of "practical guides" to the operation of key steps (control points) in the delivery of water from the catchment to the consumers tap. The practical guides are produced by Australian water industry specialists all with significant practical operational experience in Australian conditions. Work is now underway on a similar set of guides covering wastewater issues.

### Practical Guides to Water Treatment

- Practical Guide to the Operation and Optimisation of Media Filters
- Practical Guide to the Operation and Optimisation of Distribution Systems
- Practical Guide to the Optimisation of Chemical Dosing, Coagulation, Flocculation and Clarification
- Practical Guide to Understanding and Managing Surface Water Catchments
- Practical Guide to the Operation and Optimisation of Chlorine and Chloramine Disinfection

### Practical Guides to Wastewater

- Practical Guide to Odour Control in Sewage Transport Systems.
- Practical Guide to Activated Sludge Wastewater Treatment Plants

Other publications are currently under development.

## Operator

Our quarterly newsletter 'Operator' is distributed to all WIOA members. Operationally focussed articles or items of interest help to keep all members up to date with news and issues across Australia. We encourage all water businesses to provide items that may be published in this newsletter.



## Words

Our monthly newsletter 'Words' provides information on the latest water industry news, issues, training and events.

All members are invited to submit any news such as company awards, change of address, web site launches, new employees, product launches – just about anything, as long as the message is short and relevant to our members! This service is FREE.



## Annual Review

The WIOA Annual Review also doubles as our Member Information Handbook. Many WIOA corporate members have requested extra copies of this document to distribute to prospective WIOA members and it also contains a membership form.



## Website - [www.wioa.org.au](http://www.wioa.org.au)

The WIOA website is constantly updated and evolving for the use of the entire water industry. Information on our seminars, conferences, past conference papers, membership, awards, positions vacant, training and useful water industry links can all be found on the site.

There is a separate search engine specifically for our Corporate & Utility Corporate Members web directory listing. Updates to the listing can be made at any time, the search engine can only be as effective as the information provided in your company profile.



# WIOA Members Mail Outs

Stay in touch with WIOA members via a mail out, this service is available to WIOA Corporate & Utility Corporate Members only.

Publication	Frequency	Material	Page/Word limits	Cost	Deadline
<b>“WaterWorks”</b> Official technical journal.	Biannual (May / November)	Advertising	For advertising enquiries please contact Nicole Grimm at Executive Media on 08 7425 1209 or nicole.grimm@executivemedia.com.au		
<b>“Operator”</b> Newsletter reports, updates & general information.	Quarterly (February, May, August, November)	Editorials with an operator focus. Can include photos, charts and graphs.	Max 200 words and 1-2 photos.	Free	15th of the month prior to being published.
<b>“Words”</b> Electronic news & information update.	Monthly	Text only. Short news snippets, people news, product launches, awards, handy websites.	Max 45 words.	Free	1st of the month.
<b>Mail Out Print</b> Traditional company brochure mail out to all WIOA members.	Applies to any month or mailout. Limited to twice per company per year.	Company brochures on specific products, services or case stories. 400 hard copies are required plus a low resolution pdf file for emails.	Maximum size is A3 folded to A4. Operator months mail will be A4. All other mailouts will be folded to business envelope size.	\$550 (incl GST) per mailout	5th of the month. Service for Corporate Members only
<b>Mail Out Email</b> Electronic mail out to all WIOA members.	Monthly Limited to twice per company per year.	Company brochures on products, services or case studies. The file will be uploaded to your WIOA company web directory page and a link supplied to members to download.	Unlimited.	\$550 (incl GST) per mailout	1st of the month. Service for Corporate Members only



## FURTHER INFORMATION

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