



Published by the Water Industry Operators Association of Australia (WIOA)

# WIOA WORDS

## FEBRUARY 2020 Edition

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## AROUND THE TRAPS

Members are reminded that the **annual fees for 2020 were due on 1 January 2020** and all those who have paid will have received their receipt in the mail. Reminders have also been sent this week and any member not financial at the end of February 2020 will be deemed to have resigned their membership and will have their details removed from the member database.



As the winner of the **Australia's Best Tasting Tap Water** in 2019, WIOA has worked with the team from Mackay Regional Council to enter a sample from the Marian WTP into the Annual Berkeley Springs (USA) International Water Tasting competition. We wish them all the best in the judging process in late February and hopefully they can bring home gold for Australia.



The revised **Certificate II and Certificate III in Water Industry Operations** have now been endorsed by the Council of Australian Governments (COAG) Skills Council and are available on [training.gov.au](http://training.gov.au). Updates include the removal of specialisations from Certificate II and the three Certificate III qualifications have been merged into one qualification, with seven specialist elective groups. The qualifications have been deemed equivalent to current qualifications, meaning RTOs don't need to reapply to have the qualifications on scope. A review of the Certificate IV in Water Industry Operations and Certificate IV in Water Industry Treatment is currently underway.



**Water Research Australia** has released an update of the **Good Practice Guide to the Operation of Drinking Water Supply Systems for the Management of Microbial Risk** and made it publicly available. The main purpose of the Guide is to provide managers and operational staff responsible for the operation of drinking water supply systems with a concise reference document on the requirements for optimising processes used to produce microbially-safe drinking water. The Guide provides targets, both numerical and observational, which, if implemented, will achieve a reduction in microbial risk and help ensure the production of microbially-safe drinking water. Additional treatment unit processes have been included, such as pH/alkalinity adjustment, oxidation, PAC/GAC/BAC and ozone. The Guide can be downloaded from the WaterRA website at: [www.waterra.com.au/project-details/247](http://www.waterra.com.au/project-details/247)



The newly established **National Careers Institute** is developing a careers-focused digital platform, to streamline and strengthen the way careers information is delivered in Australia. The Institute is calling for **input to the design of the digital platform** and is seeking feedback from people about their career journey to help understand what type of careers information individuals need and want, what influences their decision making and how and why they might want that information presented and delivered. Provide your feedback via a quick survey at: [www.nci.employment.gov.au/digitalplatform](http://www.nci.employment.gov.au/digitalplatform)

## ANNUAL GENERAL MEETING (AGM)

**Preliminary Notice** - The **WIOA Incorporated AGM** will be held online on Tuesday 21 April 2020 at 2.00pm AEST. We would like to encourage as many Members as possible to log in and be part of the meeting and have your say in the future directions of the association.

Members are invited to consider contributing to the success of WIOA by **nominating for the General Committee**. Along with the notice of the AGM and annual report, the Committee nomination form will be sent to all Members shortly. To be considered for a position, completed Committee nomination forms must be returned by COB on 23 March 2020.

## WIOA AWARDS

Nominations for the **2020 NSW Operator of the Year** close on 14 February 2020. Sponsored by the NSW Water Directorate, this award recognises commitment to the job, innovation, initiative and achievements. If you know someone within NSW who fits the bill, then nominate them today. An all-expenses paid position on the tour to NZ in May 2020 valued at over \$2,500 is awarded to the winner. Nomination forms are available at: [www.waterdirectorate.asn.au/Awards/WIOANSWOperatoroftheYearAward.aspx](http://www.waterdirectorate.asn.au/Awards/WIOANSWOperatoroftheYearAward.aspx)



**Last Chance to Enter** - A reminder to members that the closing date for applications for the **Problem Accepted, Solution Supplied (PASS) Award** is 28 February 2020. Apart from sharing all the great ideas and innovations with other members, the winner will receive the opportunity to participate in the WIOA tour to New Zealand in May to the value of \$2,500, courtesy of sponsor Aqualift Project Delivery. Application details and an entry form are on the website at: [wioa.org.au/awards/national-awards/pass-award/](http://wioa.org.au/awards/national-awards/pass-award/)



NSW local water utilities are invited to participate in the annual **Ixom NSW/ACT Best Tasting Tap Water competition** to find the best drop in **NSW/ACT**. The heats, grand final and announcement of the winner will be conducted at the NSW Conference in Tamworth. More information on the Taste Test and entering is available from the WIOA Conference website: [wioaconferences.org.au/nsw-2020/nsw-water-taste-test/](http://wioaconferences.org.au/nsw-2020/nsw-water-taste-test/)

## MEMBER INFORMATION & EVENTS

The technical program for the **WIOA NSW Operations Conference and Exhibition** in Tamworth on 1 & 2 April 2020 has been finalised, but we are still looking for more poster papers from Operators. If you have an idea for a poster, please contact the WIOA office ASAP. The program includes an excellent mix of topics from a wide cross section of authors, and the exhibition will see 108 companies filling the 120 sites with the latest and greatest products and solutions for the water industry. Delegate registration forms can be downloaded from: [wioaconferences.org.au/nsw-2020/](http://wioaconferences.org.au/nsw-2020/)



The **Call for Papers for the Queensland Operations Conference** closes on 14 February and to date we only have a handful of abstracts. We need member support, especially from those in operational roles, to make the event a success. Presentations do not need to be highly technical to be valuable, and often the best received papers are those that describe how an operational problem has been investigated and rectified. Information on abstracts can be obtained from the website: [wioaconferences.org.au/call-for-papers](http://wioaconferences.org.au/call-for-papers)



Submission of abstracts for presentations to be held at WIOA Conferences in South Australia and Victoria can be submitted at any time prior to their official closing date. We encourage potential presenters to submit your abstract early, more information is on the website: [wioaconferences.org.au/call-for-papers](http://wioaconferences.org.au/call-for-papers)

The **NSW Advisory Committee** with the **Central NSW Joint Organisation** is conducting a **Recycling Interest Day** on Wednesday 26 February 2020 at the Parkes WTP followed by a tour of the Parkes Recycling Plant. For more information and to register, visit the WIOA website at: [wioa.org.au/nevent/wid-nsw-feb2020/](http://wioa.org.au/nevent/wid-nsw-feb2020/)



The **Victorian Advisory Committee** will be holding a **Recycling Interest Day** on Tuesday 3 March at the East Melbourne Library. The day will include a tour of the Melbourne Cricket Club's Recycled Water Treatment Plant and Recycled Food facility. To register go to: [wioa.org.au/nevent/wid-vic-mar2020/](http://wioa.org.au/nevent/wid-vic-mar2020/)



A **Charity Bowls Day** will be conducted by the Queensland Advisory Committee on Friday 6 March 2020 at the Yandina Bowls Club. We are encouraging everyone to enjoy this networking opportunity and a relaxed game of bowls. All funds raised from the day will be distributed to charity at the WIOA Queensland Conference in 2020. We are also seeking corporate support for this event. All sponsors with a representative present on the day have the chance to win the coveted Tradies Cup. We look forward to seeing you on the greens. Register online at: [wioa.org.au/nevent/queensland-2020-bowls/](http://wioa.org.au/nevent/queensland-2020-bowls/)



The next WIOA Talks webinar looking at **Innovation in the water industry** will be held online on Thursday 20 February 2020 at 1.00pm AEDT. Speakers including Russell Mack and Dean Barnett who will cover a variety of initiatives and innovations within their organisations.



The May 2020 edition of **WaterWorks** is currently under development and is a great opportunity for our Corporate members to advertise and support the production of this important technical publication. This edition is widely distributed and will be included in the Queensland and Victorian Conference satchels. Contact Nicole Grimm on 0432 217 216 or [nicole.grimm@executivemedia.com.au](mailto:nicole.grimm@executivemedia.com.au)



**2020 Sponsorship Opportunities.** WIOA has **Sponsorship** opportunities available for the 2020 Conferences and Exhibitions to be conducted in NSW, Queensland and Victoria. Prime Sponsorship opportunities include the conference bags that are presented to all delegates at these events, or the Lunch sponsor for both days of the conferences. A range of other options are also available to ways to have your brand recognised by attendees and support WIOA. For more information contact Craig on 0457 846 008.

## TRAINING COURSES

The next **IWES 2020** training courses will take place on the Gold Coast throughout the week of 13-17 July. The program incorporates a wide range and number of course offerings for professionals to choose from. Courses on offer include Principles of Wastewater Treatment; Corrosion and Odour Management in Sewers; Drinking Water Treatment; Biosolids Treatment and Management as well as a number of others. For more information or to register, visit IWES at: <https://iwes.com.au/>



**AMS Training & Solutions** invites companies to begin a discussion about hosting an event in 2020. These opportunities represent a great ROI and give the host opportunity to tailor the event around specific needs. Visit their website [www.amsts.com.au/](http://www.amsts.com.au/) - for more details about online training and to see upcoming offerings of David H Paul **RO Specialist hands-on and classroom training** for March 2020.



The **International Water Centre** is taking enrolments for the **Master of Integrated Water Management** or the **Master of Catchment Science** with courses due to commence in February 2020. They offer Graduate Certificate or Graduate Diploma courses as well. For more information or to apply, visit the website at: [tinyurl.com/trba423](http://tinyurl.com/trba423)

The Australian Water School has a range of **Water Modelling Online Courses** in 2020. Their next online course is the **Introduction to Groundwater Modelling with MODFLOW** which will be held on 20 and 27 February 2020. The full list of water modelling courses is available at: [tinyurl.com/sj2qygz](http://tinyurl.com/sj2qygz)

**POSITIONS VACANT** - For information on these positions visit <http://wioa.org.au/positions-vacant/>

**Current positions vacant** include Manager Water Treatment Quality and Catchments, Distribution Operator, Distribution Supervisor Wastewater, Farm Operator, and a Wastewater Treatment Plant Operator position. To utilise this FREE job advertisement service, please email [sherryn@wioa.org.au](mailto:sherryn@wioa.org.au)

## PEOPLE & CORPORATE MEMBER NEWS

**CAC Gas & Instrumentation** introduces the **Gas Sample Conditioning System**. A custom designed single or multiple channel gas sampling system for monitoring VOC, toxic or combustible gases in environments containing temperature, humidity, particulate or pressure challenges (sewers, digesters, drains, confined spaces, tank cleaning, exhaust ducts, etc.). For more information contact [cac@cacgas.com.au](mailto:cac@cacgas.com.au)



**Emerson** has been named the **Industrial IoT Company of the Year** by IoT Breakthrough for an unprecedented third consecutive year. The honour recognises Emerson's commitment to helping customers in industries such as chemical, life sciences, power, and oil and gas define and execute a practical and successful path to digital transformation.

**2020 EVENTS** - Check out the events calendar online, visit <https://wioa.org.au/wioa-events/>

- 14 February **NSW Operator of the Year Award** nominations close
- 14 February **Queensland Conference Call for Papers and Posters** close
- 20 February **WIOA Talks - Innovation webinar**, on-line
- 26 February **NSW Recycling Interest Day**, Parkes, in conjunction with CENTROC
- 28 February **PASS Award**, applications close
- 3 March **Victorian Recycling Interest Day**, Melbourne
- 5 March **qldwater - Queensland Water Skills Partnership Forum**, Albion
- 6 March **Queensland Charity Bowls Day**, Yandina
- 17 March **WIOA Talks - Certification webinar**, on-line
- 23 March **Nominations for WIOA Committee**, close
- 24 March **Tasmanian Operations Interest Day**, Spreyton
- 21 April **WIOA Inc Annual General Meeting**, on-line
- 5-7 May **Ozwater**, Adelaide
- 15-23 May **WIOA Tour of New Zealand & WIOG Conference**, Napier, New Zealand

## 2020 Conference & Exhibition Schedule

- 1 & 2 April **14<sup>th</sup> WIOA NSW Water Industry Operations Conference & Exhibition**, Tamworth
- 3 & 4 June **45<sup>th</sup> WIOA QLD Water Industry Operations Conference & Exhibition**, Toowoomba
- 5 & 6 August **3<sup>rd</sup> WIOA SA Water Industry Operations Conference & Exhibition**, Murray Bridge
- 2 & 3 Sept **83<sup>rd</sup> WIOA VIC Water Industry Operations Conference & Exhibition**, Bendigo



Become a friend of WIOA on **FACEBOOK** and follow us on **TWITTER** or **Linked In**

**KEEP YOUR CONTACT DETAILS UP TO DATE.** If your phone number, mailing address or email address has changed please email Sherryn your new details ([sherryn@wioa.org.au](mailto:sherryn@wioa.org.au)) or call the office on 03 5821 6744.