



WIOA

UTILITY CORPORATE MEMBERSHIP



Utility Corporate Membership Benefits

- Minimum of 9 staff to be signed up as members
- Each staff member is treated as an individual member
- Only one invoice each year
- Complimentary Corporate membership valued at \$280/year
- Ensure your staff are informed of issues and developments occurring in the water industry
- Staff are entitled to participate in a number of WIOA awards
- Create a professional community for your operations staff
- Receive member rates for ALL staff attending WIOA events – this can save you up to \$110 per employee at some events
- Members receive all the WIOA publications

About WIOA

The Water Industry Operators Association of Australia (WIOA) is a rapidly expanding national Association with a primary role of facilitating the collection, development and exchange of quality information between people undertaking operational roles in the water industry.

Our vision and goals are designed to promote the efficient, sustainable and best practice management of water and use of resources. The Association has over 2600 individual and corporate members and produces a number of publications, develops resources and conducts seminars and events focused on “operators” annually.

Utility Corporate Membership

\$280 or individual fee for each staff member

The Utility Corporate Membership is open to all employers of water industry operational staff. It allows employers to join WIOA and pay for their operational staff (a minimum of 9 required) to be individual members of the Association.

The employer will receive a free corporate membership, all the benefits of corporate membership plus one complimentary copy of the WIOA practical guides and any new releases for the company library.

A WIOA Utility Corporate Membership includes:

- Discounted registration fees for WIOA events for all employees of the Utility
- Twice yearly journal WaterWorks supplied as hard copy
- Quarterly newsletter “Operator” in either mailed hard copy or electronic format
- Monthly newsletter “Words” in either mailed hard copy or electronic format
- Opportunity to provide information for WIOA publications
- Opportunity to provide the industry with ‘people news’ when new employees join your business
- Opportunity to use the WIOA logo
- Opportunity to contribute articles to our Quarterly newsletter “Operator”
- WIOA Website listing containing contact information and some information about the water business or council
- Recognition at the Annual Conferences on the Utility Corporate members sign
- Access to a free positions vacant advertising service on the WIOA website
- Free attendance for a nominated person at the Weekend Seminar/AGM
- Free copies of the WIOA member handbook

WIOA Conferences

WIOA organises and annually stages an operationally focussed conference and exhibition in New South Wales, Queensland and Victoria. These major events are designed to provide an opportunity for operations personnel and service and equipment suppliers to come together to discuss operational issues and see and hear about advances in technology and process methodologies.

WIOA conferences aim to:

- Distribute the latest technical and research based information through platform and poster presentations.
- Update the knowledge and skills of operational staff through interaction with fellow water industry employees.
- Provide the opportunity to view and discuss the latest advances in technical equipment, products and services with suppliers and consultants.

WIOA endeavours to develop our members and the wider water industry by providing a relaxed forum for operations staff to present technical papers (often for the first time) to their peers. In doing so confidence is raised, new skills are learnt and the opportunity to discuss real operational issues with their peers can result in the formation of valuable networks.

The exhibitions are the largest annual regionally based water industry event in each state and provide a chance to discover and research new technology, equipment, services and ideas.

2019 Conference Dates

<p>NSW 3 & 4 April Orange</p>	<p>VIC 4 & 5 Sept Bendigo</p>
<p>QLD 5 & 6 June Bundaberg</p>	<p>WISE 9 October Coburg</p>
<p>SA 7 & 8 August TBC</p>	

WIOA Networks

WIOA encourages members to participate in networks in order to share information. In addition, WIOA collaborates with other water industry organisations to provide a range of joint initiatives for the benefit of the industry.

Relationships include:

- WIOA Advisory Committees in Tasmania, Queensland, NSW, South Australia and Victoria
- VicWater and the Queensland and NSW Water Directorates
- NSW Regional Organisations of Councils (ROC) and Water Alliances
- AWA State Branches
- Water RA, WSAA and other key industry stakeholders

Seminars & Events

The WIOA One Day Interactive Seminar Series is a collection of “operationally” focused workshops that we offer right around the country. Each 1 Day Seminar features a program that is relevant and targeted specifically at water industry operations and/or maintenance staff from all parts of the Australian water industry.

We are well aware that this important group of water industry personnel often struggle to find suitable practically-focused refresher training, professional development and information sharing opportunities.

The following 1 Day Seminars include a short synopsis. All seminars can be customised to fit either a full day or a half day format, or to incorporate site-based, local or region-specific aspects of the topics covered. For more information, or to arrange for a 1 Day Seminar to be held in your region, contact WIOA.

- Water Quality Awareness and Distribution System Management
- Water Quality Risk Management and HBTs
- Membrane Operations, Maintenance and Troubleshooting
- Optimisation of Water Treatment Processes for Algae and Organics Control
- Media Filter Assessment and Optimisation
- Optimising Chemical Dosing, Coagulation, Flocculation and Clarification



Recognition & Awards

WIOA provides recognition for Operators for the work they do and their ideas through our National, State and Conference Awards. We announce the NSW, Queensland and Victorian Operator of the Year at each respective conference as well as numerous other awards that recognise **Excellence in Operations**.

Prize winning presenters from WIOA state conferences are invited to deliver their papers at other WIOA events in order to share their knowledge.

PASS Award

The Problem Accepted Solution Supplied (PASS) award provides an opportunity for water industry operational staff to share their in the field innovations and fixes to problems so that others in the water industry can benefit.

There are a lot of great ideas and innovations that operators contribute to their water businesses every year. This award sponsored by Aqualift Pacific, aims to share these ideas through an annual publication with the best application awarded a place on the WIOA tour of New Zealand.



PASS Award

Michael Dixon, Quinton Caird, Stephen Casey, Michael Cartmer and Martin Zardins
Power and Water Corporation, NT



Charity Events

WIOA endeavours to give back to the community wherever possible and has donated over \$122,150 from a variety of sources since 1999. Funds raised have been donated to a number of worthy charities around Australia.

Our main fund raisers include a Victorian Charity Golf Day and Queensland Charity Bowls Days held by the Queensland Advisory Committee.

WIOA conducts a number of other fund raising activities at our conferences and events which assist us to raise funds for good causes across Australia and Internationally.

2018 Operator of the Year Awards



NSW
David Cashen
Bathurst Regional Council

Queensland
Tony Cover
Goondiwindi Regional Council

South Australia
Brad Alcon
SA Water

Tasmania
Rodney Innes
TasWater

Victoria
Adam Panozzo
North East Water

Utility Corporate Membership

Water Industry Operators Association of Australia

Publishing

WIOA aims to keep all our members informed of industry changes, challenges and news. All WIOA members have the option of receiving correspondence in either hard copy or electronic formats with the exception of WaterWorks which is distributed in hard copy.

WaterWorks

The biannual technical journal of WIOA, 'WaterWorks' aims to publish articles and information of an operational nature, with an emphasis on best practice, or the rectification of operational issues in the workplace. 'WaterWorks' is distributed to all WIOA and AWA members in May and November.

Practical Guides

In support of the Australian Drinking Water Guidelines (ADWG), WIOA has coordinated the production and distribution of a series of "practical guides" to the operation of key steps (control points) in the delivery of water from the catchment to the consumers tap. The practical guides are produced by Australian water industry specialists all with significant practical operational experience in Australian conditions. Work is now underway on a similar set of guides covering wastewater issues.

Practical Guides to Water Treatment

- Practical Guide to Understanding and Managing Surface Water Catchments
- Practical Guide to the Operation and Optimisation of Chlorine and Chloramine Disinfection
- Practical Guide to the Optimisation of Chemical Dosing, Coagulation, Flocculation and Clarification
- Practical Guide to the Operation and Optimisation of Media Filters
- Practical Guide to the Operation and Optimisation of Distribution Systems

Practical Guides to Wastewater

- Practical Guide to Odour Control in Sewage Transport Systems.
- Practical Guide to Activated Sludge Wastewater Treatment Plants

Other publications are currently under development.

Operator

Our quarterly newsletter 'Operator' is distributed to all WIOA members. Operationally focussed articles or items of interest help to keep all members up to date with news and issues across Australia. We encourage all water businesses to provide items that may be published in this newsletter.



Words

Our monthly newsletter 'Words' provides information on the latest water industry news, issues, training and events.

All members are invited to submit any news such as company awards, change of address, web site launches, new employees, product launches – just about anything, as long as the message is short and relevant to our members! This service is FREE.



Annual Review

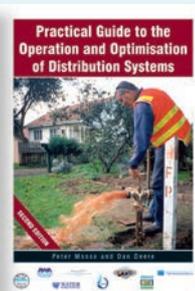
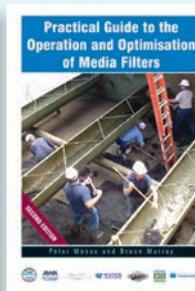
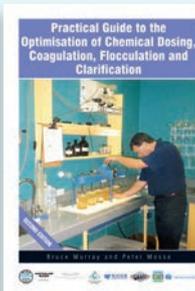
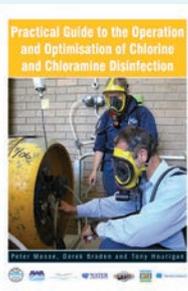
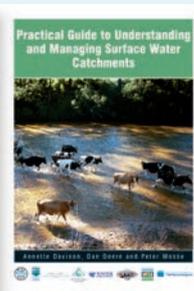
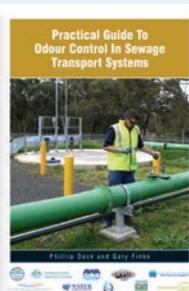
The WIOA Annual Review also doubles as our Member Information Handbook. Many WIOA corporate members have requested extra copies of this document to distribute to prospective WIOA members and it also contains a membership form.



Website

The WIOA website is constantly updated and evolving for the use of the entire water industry. Information on our seminars, conferences, past conference papers, membership, awards, positions vacant, training and useful water industry links can all be found on the site.

Updates to the listing can be made at any time, the search engine can only be as effective as the information provided in your company profile.



Utility Corporate Members

- Adelaide Aqua
- Albury City Council
- Allwater
- Armidale Regional Council
- Banana Shire Council
- Barcaldine Regional Council
- Bathurst Regional Council
- Berrigan Shire Council
- Bundaberg Regional Council
- Burdekin Shire Council
- Busselton Water
- Cairns Regional Council
- Cassowary Coast Regional Council
- Central Coast Council (Wyong Water)
- Central Highlands Water
- City of Gold Coast
- Cowra Shire Council
- Downer Utilities Australia
- Dubbo Regional Council
- Edward River Council
- Federation Council
- Gippsland Water
- Goulburn Valley Water
- Griffith City Council
- Gunnedah Shire Council
- GWM Water
- Gwydir Shire Council
- Gympie Regional Council
- Hilltops Council
- Hunter H2o
- Icon Water
- Isaac Regional Council
- Lachlan Shire Council
- Lendlease
- Liverpool Plains Shire Council
- Logan City Council
- Longreach Regional Council
- Lower Murray Water
- Mackay Regional Council
- Mareeba Shire Council
- Midcoast Water
- Moree Plains Shire Council
- Mount Isa City Council
- Murray River Council
- Narromine Shire Council
- North Burnett Regional Council
- North East Water
- NSW National Parks & Wildlife Services
- Orange City Council
- Palmerston North City Council
- Parkes Shire Council
- Port Macquarie Hastings Council
- Power & Water Corporation
- Programmed
- Queensland Urban Utilities
- Riverina Water County Council
- Seqwater
- Singleton Council
- South Gippsland Water
- Tablelands Regional Council
- Tamworth Regional Council
- TasWater
- TRILITY
- Tweed Shire Council
- Unitywater
- Veolia Water Australia
- Wannon Water
- Western Water
- Westernport Water
- Whitsunday Regional Council
- Wingecarribee Shire Council
- Wujal Wujal Council



FURTHER INFORMATION

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