

**Safety | Our People | Teamwork**  
**Service Excellence | Open Communication**

## Customer Accounts & Services Officer

Classification GVW2 - \$47,707 - \$64,044

**Goulburn Valley Water (GVW)** provides quality water and wastewater services to 54 towns in North Central Victoria. Our core purpose is to deliver safe, reliable and affordable water services to residential, commercial and industrial customers.

Do you have a genuine passion for customer service? Then join our Customer Accounts and Services Department, and be part of a team, that is passionate about providing a superior service experience.

This position provides the frontline support to our customers in relation to billing, tenancy, property and debt services.

As part of an established and cohesive team, enjoying a positive and supportive work environment, your experience will enable you to provide service excellence in this customer centric role.

Known for possessing exemplary communication, organisational and computer skills, your ability to adapt to and positively embrace change will allow you to evolve in this position.

For further information on this position, please contact Clair Haines - Manager Customer Accounts and Services on 0417 274 191

**Applications close 5pm, Friday 26 May, 2017**

**Applicants must address each Key Selection Criteria to be considered for an interview**

**Visit our website for information on how to apply and to view the position description**

*Goulburn Valley Water is an equal opportunity employer valuing all people, diverse backgrounds, experiences and perspectives*