



WIOA President's Message 2008

Welcome everyone, to the 2nd Annual WIOA NSW Water Industry Engineers & Operators Conference. This year we are looking to continue to build the profile and benefits of being involved with the Water Industry Operators Association of Australia (WIOA) and to consolidate on the success of the 2007 by further growing the conference so it is accepted as a must attend annual event for the NSW water industry.

The 2008 year is shaping up as very significant for WIOA nationally. It has been very exciting and rewarding to be able to deliver our own brand of quality event and services to “operations” people in Qld and Victoria for many years. The support for the NSW events to date indicates we are marking a positive mark here as well. Operations people in all States have embraced the concepts WIOA has on offer and our Membership numbers and supporter base has grown significantly as a result of our increased presence around the country.

We know that many of you are Members of WIOA already but a significant number of you are not. We would therefore like to take this opportunity to introduce you to the Association and what we are all about. WIOA started out in Victoria in 1973, and was originally set up as a wastewater employees self help group. The Association has grown and expanded and now covers operational issues across the entire water industry, not just wastewater. After trying unsuccessfully for many years to establish branches outside Victoria, from 2000 we dropped the Victorian name and have expanded to become a truly National organisation. We now have Members from every Australian State and Territory and many from New Zealand as well.

One of our main aims is to increase the level of knowledge and skills of operational staff across all segments of the water industry so that they can perform their important job functions more efficiently and productively. We do this by bringing people together to share the latest information about processes and technologies at events like this, by running other special interest seminars such as our Media Filters, Distribution system or PAC workshops, by producing useful operational resources such as our “Practical Guide” series, by placing information onto our website for all operators to access and by being proactively involved in the development and implementation of the Water Training Package and its associated resource material. In 2007 we assisted to promote the industry by developing career videos in an effort to attract young people into the industry in the future. We also produce our own Journal and a number of other Member focused publications. There is a sample pack showcasing the various WIOA publications in your satchel and for an annual membership fee of only \$20, we think it is great value and we encourage everyone to join.

Enough of the PR stuff and back to this event. As usual we have heaps of people to thank for organising this event. The WIOA staff, headed up by Executive Officer George Wall, along with our sponsorship coordinator Ron Bergmeier, have done a fantastic job arranging the entire event. We also have a dedicated group of volunteers from New South Wales and beyond who have freely given their time and effort to help run the conference. The amount of work that goes on behind the scenes to run an event as large as this is amazing and to all our helpers we say a big THANK YOU!!.

We must thank our Hosts, Hunter Water Corporation and Hunter Water Australia, and also acknowledge the assistance of the NSW Water Directorate. All these organisations have helped us a great deal by throwing their support behind the event and by spreading the word about the importance to the industry of a conference such as this. Many awards will be presented at this conference and we look forward to meeting the 2nd recipient of the “Water Directorate, NSW Operator of the Year” award along with all the other Prize Winners.

A big thank you is extended to our Prime Conference Partners in Rad-Tel Systems, ITT Water & Wastewater and Acromet Australia as well as the host of other sponsors and exhibitors - we really do appreciate your support. As a result of the attendance and support of these companies, we are able to keep the price of attending this event at an affordable level for all.

To all our delegates, exhibition visitors and paper presenters – thank you for attending and we appreciate the efforts of some we know have traveled great distances to be here. We’d particularly like to acknowledge our working relationship with the people from WSAA. It is great to have a number of people here undertaking some specific WSAA Workshops and sharing the event and expo at the same time. It’s a pleasure to have you with us and this is a positive way to grow the bond between our two organisations.

To all participants – my advice is to make the most of what this conference has to offer and network with your fellow water industry colleagues. Please take the time to listen to the papers and wherever you can, forge relationships with the trade exhibitors because you never know when you will need their knowledge or help. It is always better to deal with someone you know.

There is a good way to meet a number of the exhibitors – enter the conference competition! The trade exhibitors have put a lot of effort into their stands and we have randomly selected 10 companies to participate in the competition. Just form a group of three and make sure you visit all of the 10 nominated sites before the exhibition closes on Thursday afternoon. If you are here on your own, don’t worry - put your name down at the registration desk and we will fit you into a team – what a great way to meet new people!. You can find more details at the registration desk. Good luck to everyone!

I look forward to meeting and working with many more operational people over the remainder of my term as WIOA President and am excited to be able to assist the Association to develop and deliver our services Nationally.

In closing, we hope that you enjoy attending this event and make the most of the learning opportunities on offer. We also encourage you to go back to your workplace and tell your supervisor/manager about the many positives that you have obtained from attending the event. Perhaps they will be encouraged to send even more operations staff along next year. We also hope you will consider tapping into what WIOA has to offer by becoming a Member. The \$20 fee is money well spent and it is a very affordable way to keep in touch with what is happening in your industry.



Peter Tolsher
WIOA President